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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 27-7/2016/S&M-CM/4

Dated: 27.12.2016

To

The Chief General Managers
All Telecom Circles / Districts
BSNL

Sub: - Clarification for post-paid activation using e-KYC through Franchisee channel.

This is in reference to post-paid activations using e-KYC through Franchisee channel. ITPC had requested for some clarifications on this issue. In this regard following procedure was sent to ITPC for technical feasibility and same has been agreed to by ITPC. Hence circles are requested to follow the following procedure for post-paid activation using e-KYC through Franchisee channel.

1. Advance money amount may be added in the first bill of customers, whose post-paid connections are activated through e-KYC.
2. Presently SIM cost/activation fee (i.e. Rs 100/-) is already being charged in the first bill of post-paid mobile connections.
3. Initially the connections may be activated without ISD & International Roaming facility.
4. As a safeguard, threshold limit of monthly bill activated through e-KYC mode may be fixed as Rs. 1000/- , which may be increased to normal limit subject to condition that full amount including advance money under first bill has been paid by customer.

This has the approval of competent authority.


27/12
DGM (Sales)-CM

Copy to:-

1. GMs All Nodal centers
2. GM (Dev.), ITPC Hyderabad